



## Long Term Care Coordinating Council

Regular Meeting  
November 13, 2013  
10:00 a.m.

RI Council of Community Mental Health Organizations  
40 Sharpe Drive, Suite 3  
Cranston, RI

### DRAFT MINUTES

---

Angelo Rotella	Kathleen Heren	Nicholas Oliver
Ray Rusin	Maureen Maigret	Thomas Marcello
Virginia Burke	Ken Pariseau	Tina Spears
Lisa Pontarelli	Cynthia Conant-Arp	Jennifer Bergeron
Mary Lou Moran	Jim Nyberg	Holly Garvey
Monique Salvas	Joan Kwiatkowski	Teresa Mota
John Keimig	Gail Patry	Donna Leong
Sadie DeCourcy	Lt. Governor Roberts	Catherine Taylor

#### 1. Call to order

Lt. Governor Roberts called the meeting to order.

#### 2. Approval of minutes

The minutes from the past meeting were approved. They will be posted on the Secretary of State's website shortly. View past minutes [here](#).

#### 3. Report of nursing home deficiencies monitoring

	Standard	Follow-up	Complaint	SQC
October 2013	7	4	2	0

Ray Rusin, Director of Facilities Regulation at the Department of Health, stated that there were no nursing homes cited for substandard quality of care in the month of October. Cortland Place and Charlesgate received unannounced inspections in the month of October. Charlesgate had no citation of actual harm during this visit. The year-long monitoring for Cortland Place came to a

close and it was determined that the facility was in substantial compliance with no federal or state citations.

Kathy Heren asked what will happen to the area of Cortland Place during the weekend of November 16<sup>th</sup> because there will be new National Grid work being. Ray noted that while the construction will create power shortages, the facility has already been provided with generators that will be powering the facility.

#### **4. Update on Integrated Care Initiative consumer councils**

*There are four Integrated Care consumer advisory councils formed or in the process of being formed. Each contracted payer (Rhody Health Options, Connect Care Choice Community Partners, and PACE) is required to create a consumer council. Additionally, the Lt. Governor's LTCCC is overseeing a consumer advisory council that is run by EOHHS and the Lt. Governor's Office.*

Connect Care Choice *Community Partners* will be presenting the developments of their consumer advisory council at the next LTCCC meeting.

#### EOHHS and Lt. Governor's Consumer Advisory Council

Holly Garvey, on behalf of Sharon Kernan and Ellen Mauro of EOHHS, stated that the Lt. Governor's ICI consumer advisory council met on October 28<sup>th</sup>. Care providers were able to bring up issues that their consumers had with enrolling into the ICI. Specifically, call center training was brought up because there were some consumers who were unable to opt-out of the new options because some of the call center staff (contracted to HP) did not know how to opt-out for consumers. Holly noted that there is follow-up training for the call center staff members who had been cited.

Currently, the ICI has enrolled over 4,000 individuals into the program. Holly highlighted the lack of consumers at the ICI CAC meeting and appealed to the LTCCC members to refer potential consumer members to join the ICI CAC. Please email Donna Leong if you have someone in mind ([dleong@ltgov.state.ri.us](mailto:dleong@ltgov.state.ri.us)).

#### Rhody Health Options

Ken Pariseau noted that Rhody Health Options (Neighborhood Health Plan) convened its first member advisory committee on November 6<sup>th</sup>. There was robust discussion of different options that the committee could use in order to invite member voices. Potential options include: conference call lines, meeting at different times, etc.

Ken noted that ICI consumers received little information in regards to what the integrated care options were. The consumers were asking providers what the new programs meant for them and

many were unable to answer due to lack of information. Rhody Health Options has created a one-page explanation of RHO and ICI; it will be submitted to EOHHS for expedited approval.

### PACE

Joan Kwiatkowski stated that Medicare and Medicaid oversee PACE. Currently, there are over 700 nursing home residents enrolled in PACE. PACE's consumer advisory council will be modeled after its previous consumer councils and will meet around 6 times a year. Translation services are provided. PACE also has a system in place for individual grievance processes for consumers to discuss issues that arise.

Maureen Maigret asked if the four ICI consumer advisory councils have been looking at the lessons from other states implementing ICI. She noted that Massachusetts is far along in their consumer advisory work group and has a consumer-friendly website ([click to view](#)). Lt. Governor Roberts stated that much of the work associated with ICI consumer councils at the moment is dedicated to assessing the current RI landscape of consumer integration. There will be a closer look at the efforts of other states soon.

## **5. Update on the RI State Plan for Alzheimer's Disease and Related Disorders**

Director Catherine Taylor presented an update on the State Plan for Alzheimer's Disease and Related Disorders. She noted that the workgroup convened again on October 30<sup>th</sup> to discuss the first phase of implementation to the Rhode Island state plan.

### Updates mentioned:

- Department of Health's EMS innovations workgroup included Alzheimer's trainings
- Decisions for the use of URI's innovations grant are underway
- Senate President Paiva Weed sent a letter to both Director Taylor and Lt. Governor Roberts to commend them on the Alzheimer's State Plan and has offered to help further the state plan.
- There have been requests for the Medicaid 1115 waiver to expand the CNOM program to include people with early onset Alzheimer's.
- Director Taylor noted that there would be new task forces that will convene around priority recommendations. If you are interested in joining the task forces, or would like to learn more about them, email Donna (<mailto:dleong@ltgov.state.ri.us>). The task forces will have meetings regularly and convene in full group meetings quarterly. The task forces are:
  - Cultural Competency
  - Online Resource
  - Safe Driving
  - Transportation
  - Family Caregivers Training

- Professional Workforce Training
- Alzheimer's Conference

## **6. Presentation – Transitions to Care (presentation attached)**

Gail Patry from HealthCentric Advisors presented on transitions to care. HealthCentric Advisors is a non-profit consulting organization that holds the state's QIO. Care transitioning is important because about 25% of patients who have been discharged from hospitals are readmitted. CMS began addressing care transitions in 2008 because they are important factors to patient safety. Please see presentation for more information.

Below, you will find comments from the LTCCC members about the presentation.

There was a question about what the incentives were for creating sustainable change. Gail noted that sustainability has been achieved at times through contract inclusions with hospitals. That provides the financial incentives for implementation.

There was a question about whether there was a Healthcentric QIO contract equivalent in long-term care. Gail noted that in long-term care, there are different obligations associated with the contracts.

Lt. Governor Roberts asked if there is a range of places to focus improvement efforts. Are there places that need the most attention? Gail noted that as communication improves, all of the areas discussed in the presentation could be improved. The rate of re-admittance is still the same even if someone is discharged to a medical facility as opposed to a home.

There was a question about what wrap-around services are being given to integrated care duals. It was stated that more information is needed.

There was a question about whether there was anything in the report that discussed primary care policy information. Gail noted that there are inconsistencies because they are dealing with many doctors' offices. HealthCentric Advisors does not have the data yet.

## **7. Public comment**

### Legislative Items

Virginia Burke asked if the "Ban the Box" initiative would be re-introduced to the legislature. Additionally, she asked if there are specific crimes for long-term care.

Kathy Heren asked for an update on the finger print bill. Maureen Maigret noted that there was an extension of the federal grant for one more year.

The next LTCCC legislative meeting will take place on December 11<sup>th</sup> from 9-10 a.m. at RICCMHO

**8. Adjourn** – Next meeting December 11<sup>th</sup>, 2013 @ RICCMHO  
Please see LTCCC schedule sheet for updated meeting times.

Please email [dleong@ltgov.state.ri.us](mailto:dleong@ltgov.state.ri.us) if you have any questions.